

BCM 2.5 Training Tracks

Revision 2.5

Introduction:

The purpose of this document is to provide 'training tracks' to achieve product competency with BCM 2.5. Each training track provides for a different starting level based on the students prior experience. The goal of each track is product competency.

Assessment exams are available for all Classroom based Leader led courses (Course # ends in a 'C'). The assessment exams are numbered the same way as the courses except suffixed with an 'A'. For example, the assessment exam for 621C is 621A. The assessment exams are offered at the end of the leader-led courses and successful completion of the exam is required to obtain credit for the course. These assessment exams can be taken in lieu of the course via the web for a nominal fee if the student has the required knowledge through work experience or other means. A single assessment exam (0636A) exists for the three delta Centra courses (630F, 631F, 632F).

Access to ITAS/GCCS requires successful completion of the BCM 2.5 Certification Exam. The exam is scheduled for availability in Q4, 2001. In lieu of the BCM 2.5 Certification Exam availability, access to ITAS/GCCS will be based on course assessment completions. Completion of any of the three tracks should adequately prepare the student for the BCM 2.5 Certification Exam. Those taking the BCM 2.0 experienced track must have completed the BCM 2.0 course curriculum, specifically 0601H, 0600H, and 0602T. Those taking the Norstar Experienced track must pass the 0622A assessment exam.

Track 1: For those with no previous BCM or Norstar knowledge, or come from a data or Meridian 1 background

0621C	Classroom Leader-led	Hardware Overview and Installation	2 Days	\$800
0622C	Classroom Leader-led	Programming Core Voice	3 Days	\$1200
0624C	Classroom Leader-led	Core Call Pilot Voice Messaging	3 Days	\$1200
0625C	Classroom Leader-led	Advanced Call Pilot Messaging and Call Center	2 Days	\$800
0626C	Classroom Leader-led	Advanced Voice Networking	2 Days	\$800
0623C	Classroom Leader-led	Data Networking for BCM 2.5	3 Days	\$1200
0606H	Self Paced	BCM 2.5 Programming CTI (Computer Telephony Integration)		\$59

Courses are suggested in the sequence above. If necessary to take courses out of sequence, please see the [Global Knowledge website](#) for more info on individual course prerequisites.

Track 1 Alternate:

0666C	Classroom Leader-led	BCM 2.5 Boot Camp Combines content of 0621C, 0622C, 0624C, 0625C, 0626C, and 0623C in a rigorous 10 days program	10 Days	\$5000
0606H	Self Paced	BCM 2.5 Programming CTI (Computer Telephony Integration)		\$59

0666C is a fast-paced leader-led course that covers the entire suite of 6 leader-led courses in 10 days versus 15 days if taken separately.

Track 2: For those who are Norstar experienced, but have no previous BCM knowledge

0621C	Classroom Leader-led	Hardware Overview and Installation	2 Days	\$800
0624C	Classroom Leader-led	Core Call Pilot Voice Messaging	3 Days	\$1200
0625C	Classroom Leader-led	Advanced Call Pilot Messaging and Call Center	2 Days	\$800
0626C	Classroom Leader-led	Advanced Voice Networking	2 Days	\$800
0623C	Classroom Leader-led	Data Networking for BCM 2.5	3 Days	\$1200
0606H	Self Paced	BCM 2.5 Programming CTI (Computer Telephony Integration)		\$59

Courses are suggested in the sequence above. If necessary to take courses out of sequence, please see the [Global Knowledge website](#) for more info on individual course prerequisites.

Track 3: For those who are fully experienced with BCM 2.0

0630F	Centra Web-based Leader-led	BCM 2.0 to 2.5 Hardware and Initialization Update	4 hours	\$299
0631F	Centra Web-based Leader-led	BCM 2.0 to 2.5 MCDN, Call Center and CTI Update	4 hours	\$299
0632F	Centra Web-based Leader-led	BCM 2.0 to 2.5 VoIP and Data Update	4 hours	\$299

Courses are suggested in the sequence above. If necessary to take courses out of sequence, please see the [Global Knowledge website](#) for more info on individual course prerequisites.

Sales Engineering Training Track

0621C	Classroom Leader-led	Hardware Overview and Installation	2 Days	\$800
0622C	Classroom Leader-led	Programming Core Voice	3 Days	\$1200
0626C	Classroom Leader-led	Advanced Voice Networking	2 Days	\$800
0623C	Classroom Leader-led	Data Networking for BCM 2.5	3 Days	\$1200
<i>One of the following:</i>				
0191C	Classroom Leader-led	BCM 2.5 Sales Engineering Solutions	2 Days	\$1025
0191F	Centra Web-based Leader-led	BCM 2.5 Sales Engineering Solutions		\$999

Courses are suggested in the sequence above. 0621C, 0622C, 0626C, and 0623C can all be tested out of with the corresponding assessment exam.

Sales Courses Available (New for BCM 2.5)

0178C	Classroom Leader-led	BCM 2.5 for Sales	2 days	\$840
0178T	Self Paced	BCM 2.5 for Sales	N/A	\$799
0187F	Centra Web-based Leader-led	BCM 2.5 for Sales (Focused on changes from 2.0 to 2.5)	4 hours	\$299
0180C	Classroom Leader-led	Convergence Solutions for Small-Medium Business	3 days	\$1155

For those who have a voice background, but little or no data experience

BCM 2.5 is a converged voice / data platform requiring a basic level of Data skills to properly administer and troubleshoot. We recommend some combination of the following, which can be found on the GKN main web site (<http://www.globalknowledge.com>) along with the appropriate BCM specific training track. Courses 0966T and 0967T are also available from the <http://get.globalknowledge.com/norteltraining/> site.

281295	Self Paced (CD)	MS Internet Explorer 5.0 Fundamentals	\$75
280890 / 0966T	Self Paced (CD)	Essentials of Computer Networks: LANs <i>Prerequisite Knowledge for 0623C</i>	\$295
281161 / 0967T	Self Paced (CD)	Essentials of Computer Networks: WANs <i>Prerequisite Knowledge for 0623C</i>	\$295

For those without a voice or telephony background

BCM 2.5 is a converged voice / data platform requiring a basic level of telephony skills to properly administer and troubleshoot. We recommend the following that can be found from the GKN main web site (<http://www.globalknowledge.com/>):

3750	Leader-led classroom or virtual class	Telecommunications Fundamentals I <i>Prerequisite knowledge for 0622C</i>	2 days	\$1195
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Where to get more Training Information

The main Global Knowledge / Nortel Networks training website is at <http://get.globalknowledge.com/norteltraining/>. You can find specific course information by putting the course number in the 'search' window, or using terms such as 'BCM' or 'Norstar'. You can also see a listing of courses available by product by choosing the Catalog and choosing the appropriate product.

Non-Nortel Networks (general data or telephony) classes can be found at <http://www.globalknowledge.com/>.

The phone number for Global Knowledge registration is **1.866.456.2085**.